

ANNEXURE 1: HOTELS, PEAK PERIODS AND LONG WEEKENDS

* Both dates reflected below are inclusive.

* There is restriction on minimum room nights on long weekends.

No.	Hotel	Peak Period	Legal Entity Name
1.	The Sun City Resort <ul style="list-style-type: none"> ▪ The Palace of the Lost City ▪ Cascades Hotel ▪ Sun City Hotel ▪ Cabanas Hotel ▪ Bush Bungalows 	<ul style="list-style-type: none"> ▪ Palace & Cascades: Christmas Peak rates from 22 December to 27 December 2023 incl. ▪ Palace & Cascades: New Year Peak rates from 28 December 2023 to 02 January 2024 incl. ▪ Sun City Hotel, Cabanas & Bush Bungalows: Christmas/New Year Peak rates from 22 December 2023 to 02 January 2024 incl. ▪ 29 March to 01 April 2024 / Easter long weekend ▪ Week of the Nedbank Golf Challenge 	Sun International (South Africa) Limited t/a Sun City Resort
2.	The Maslow, Time Square	<i>None</i>	Sun Time Square Proprietary Limited t/a Sun Time Square
3.	Boardwalk Hotel	<ul style="list-style-type: none"> ▪ Christmas Peak rates from 22 December 2023 to 02 January 2024 incl. ▪ 29 March to 01 April 2024 / Easter long weekend 	Emfuleni Resorts Proprietary Limited t/a The Boardwalk Casino and Entertainment World
4.	The Maslow Hotel	<i>None</i>	Sun International Management Limited t/a The Maslow Hotel
5.	The Table Bay Hotel	<ul style="list-style-type: none"> ▪ Christmas Peak rates from 22 December 2023 to 02 January 2024 incl. ▪ 01 February to 31 March 2024 ▪ 29 March to 01 April 2024 / Easter long weekend ▪ 01 October to 30 November 	SunWest International Proprietary Limited t/a Table Bay Hotel
6.	Wild Coast Sun	<ul style="list-style-type: none"> ▪ Christmas Peak: 08 December 2023 to 02 January 2024 incl. ▪ 29 March to 01 April 2024 / Easter long weekend 	Transkei Sun International Limited t/a Wild Coast Sun Resort and Casino
7.	Sibaya <ul style="list-style-type: none"> ▪ Sibaya Lodge ▪ Royal Sibaya 	<ul style="list-style-type: none"> ▪ Christmas Peak: 08 December 2023 to 02 January 2024 incl inclusive. ▪ 29 March to 01 April 2024 / Easter long weekend 	Afrisun KZN Proprietary Limited t/a Sibaya Casino and Entertainment Kingdom
8.	Golden Valley Lodge	<ul style="list-style-type: none"> ▪ Christmas Peak: 08 December 2023 to 02 January 2024 incl ▪ 29 March to 01 April 2024 / Easter long weekend 	Worcester Casino Proprietary Limited t/a Golden Valley Casino
9.	Meropa Hotel	<i>None</i>	Meropa Leisure and Entertainment Proprietary Limited t/a Meropa Casino and Entertainment World
10.	Federal Palace (Nigeria)	29 March to 01 April 2024 / Easter long weekend	

ANNEXURE 2: PROCEDURAL DEADLINE

PROCEDURAL DEADLINE TABLE					
Group Type	Group Size	Client Booking Due Date	Deposit Due Date	Rooming List Due Date	Balance of Payment Due Date
Conference, incentive, sports speciality and leisure Group Bookings more than 14 (fourteen) days prior to the Arrival Date	Less than 100 (one hundred) room nights	14 (fourteen) days after Reservation made	Non-Peak Period: no deposit payable. Peak Period: non-refundable deposit of 10% (ten percent) payable on the Booking Due Date	14 (fourteen) days prior to the Arrival Date	30 (thirty) days from receipt of statement from Sun International
	More than 100 (one hundred) room nights	14 (fourteen) days after Reservation made	10% (ten percent) non-refundable deposit payable within 21 (twenty-one) days after Booking	14 (fourteen) days prior to the Arrival Date	30 (thirty) days from receipt of statement from Sun International
Tour Series Group Bookings more than 14 (fourteen) days prior to the Arrival Date	Any size	21 (twenty-one) days after Reservation made	Not applicable	14 (fourteen) days prior to the Arrival Date	30 (thirty) days from receipt of statement from Sun International
FIT Bookings 30 (thirty) days or more prior to the Arrival Date	Any size	Booking confirmed on receipt of full payment	Not applicable	14 (fourteen) days prior to the Arrival Date	30 (thirty) days from receipt of statement from Sun International
PROCEDURAL DEADLINE TABLE – SHORTLEAD					
Group Type	Group Size	Client Booking Due Date	Deposit Due Date	Rooming List Due Date	Balance of Payment Due Date
All Group Bookings 14 (fourteen) days or less prior to the Arrival Date	Any size	Within 24 (twenty-four) hours after Reservation made	Not applicable	7 (seven) days prior to the Arrival Date	30 (thirty) days from receipt of statement from Sun International
FIT Booking between 10 (ten) days and 30 (thirty) days prior to the Arrival Date	Any size	10 (ten) days after Reservation date	Not applicable	10 (ten) days after Reservation date	30 (thirty) days from receipt of statement from Sun International
FIT Booking 10 (ten) days or less prior to the Arrival Date	Any size	On confirmation of Booking	Not applicable	On confirmation of Booking	30 (thirty) days from receipt of statement from Sun International
PROCEDURAL DEADLINE TABLE – PEAK PERIODS					
Group Type	Group Size	Client Booking Due Date	Deposit Due Date	Rooming List Due Date	Balance of Payment Due Date
All Group Bookings 61 (sixty one) days or more prior to the Arrival Date	Any size	14 (fourteen) days after Reservation made	7 (seven) days after Booking and requires a 10% (ten percent) non-refundable deposit	14 (fourteen) days prior to the Arrival Date	30 (thirty) days from receipt of statement from Sun International
All Group Bookings within 60 (sixty) days or less prior to the Arrival Date		Not applicable	Not applicable	14 (fourteen) days prior to the Arrival Date	30 (thirty) days from receipt of statement from Sun International
FIT Booking more than 60 (sixty) days prior to the Arrival Date	Any size	60 (sixty) days prior to the Arrival Date	Not applicable	On confirmation of Booking (amendments permitted by no later than 14 (fourteen) days prior to the Arrival Date)	30 (thirty) days from receipt of statement from Sun International
FIT Booking between 14 (fourteen) days and 60 (sixty) days prior to the Arrival Date	Any size	Within 48 (forty-eight) hours after Reservation made	Not applicable	On confirmation of Booking	30 (thirty) days from receipt of statement from Sun International
FIT Booking 13 (thirteen) days or less prior to the Arrival Date	Any size	On confirmation of Booking	Not applicable	On confirmation of Booking	30 (thirty) days from receipt of statement from Sun International

ANNEXURE 3: CANCELLATION POLICY

GROUP BOOKING REDUCTION AND CANCELLATIONS			
CATEGORY 1			
Group booking type and size	Date range of reduction or cancellation	Total cancellation penalty charge	Reduction penalty charge
Sun City Resort, Table Bay Hotel, Wild Coast Sun, Maslow Hotel, and Maslow Time Square 100 (one hundred) room nights or less	31 (thirty-one) days or more prior to the Arrival Date	No penalty applicable	No penalty applicable
	Between 15 (fifteen) and 30 (thirty) days prior to the Arrival Date	Equals 50% (fifty percent) of room nights held	Full charge for more than 50% (fifty percent) of room nights reduced
	14 (fourteen) days to same day of the Arrival Date	Equals 100% (one hundred percent) of room nights held	100% (one hundred) percent of room nights reduced
Boardwalk Hotel and Sibaya 60 (sixty) room nights or less	PEAK PERIOD ONLY 60 (sixty) days to same day of the Arrival Date	Equals 100% (one hundred percent) of room nights held	100% (one hundred percent) of room nights reduced
	CATEGORY 2		
Group type and size	Date range of reduction or cancellation	Total cancellation penalty charge	Reduction penalty charge
Sun City Resort, Table Bay Hotel, Wild Coast Sun, Maslow Hotel, and Maslow Time Square More than 100 (one hundred) room nights	91 (ninety-one) days and more prior to the Arrival Date	Equals 10% (ten percent) non-refundable deposit	Equals 10% (ten percent) of the room nights held if more 90% (ninety percent) or more of the room nights held are released
	Between 31 (thirty-one) and 90 (ninety) days prior to the Arrival Date	Equals 80% (eighty percent) of room nights held (equivalent to 10% (ten percent) non-refundable deposit plus a further 70% (seventy percent) cancellation and reduction payment due)	Full charge for more than 20% (twenty percent) of room nights reduced
Boardwalk Hotel and Sibaya More than 60 (sixty) rooms nights	30 (thirty) days to same day of the Arrival Date	Equals 100% (one hundred percent) of room nights held (equivalent to 10% (ten percent) non-refundable deposit plus a further 90% (ninety percent) cancellation and reduction payment due)	100% (one hundred percent) of room nights reduced
	PEAK PERIOD ONLY 90 (ninety) days to same day of the Arrival Date	Equals 100% (one hundred percent) of room nights held	100% (one hundred percent) of room nights reduced
FIT BOOKING CANCELLATIONS			
Group type and size	Date range of reduction or cancellation	Total cancellation penalty charge	Reduction penalty charge
Any	More than 7 (seven) days prior to the Arrival Date	No penalty applicable	No penalty applicable
Any	Less than 7 (seven) days prior to the Arrival Date (excluding the Arrival Date)	1 (one) room night at the Reserved Room Rate, unless the Booking was made on or within the same 7 (seven) day period	1 (one) room night at the Reserved Room Rate, unless the Booking was made on or within the same 7 (seven) day period
PEAK PERIOD ONLY			
Any	60 (sixty) days or more prior to the Arrival Date	Equals 100% (one hundred percent) of room nights held	100% (one hundred percent) cancellation penalty charge will apply for the full duration of the stay should the Booking be cancelled 60 (sixty) days to same day of arrival;
Any	Between 14 (fourteen) and 59 (fifty-nine) days to same day of the Arrival Date	Equals 100% (one hundred percent) of room nights held	100% (one hundred percent) cancellation penalty charge will apply 48 (forty-eight) hours after Booking for the full duration of the stay
	13 (thirteen) days to same day of the Arrival Date	Equals 100% (one hundred percent) of room nights held	100% (one hundred percent) of room nights reduced